



SPECIALIST  
PROFESSIONAL  
INDEMNITY  
INSURANCE

International Transport Intermediaries Club Ltd

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## CERTIFICATE OF ENTRY

In the name of:

**Sample Policy Wording**

We confirm that you have been accepted as a Member of the Club and entered in the register of Members as the Senior Member.

The insurance provided by the Club is subject to the Rules 2017, the Memorandum and Articles of Association of the Club and English law. All Rules under Parts 1, 5, 6, 7, 8, 9, 10, and 11 apply to this certificate of entry. Specific Rules in Parts 2, 3 and 4 apply as noted in the terms and conditions to this certificate of entry.

Your period of insurance is:

**To be agreed**

Your insurance broker, subject to Rule 31, is noted as :

None

This certificate of entry supersedes any previous certificates of entry and endorsements relating to insurance provided to you by the Club. Words and phrases used in this certificate of entry and any subsequent endorsements shall have the same meaning as those given to them in Rule 34, unless inconsistent with the subject or context. Your attention is drawn to Rule 1.1 which lists those sections of the Insurance Act 2015 which are excluded from your cover.

## TERMS AND CONDITIONS

### 1.0 Nature of Cover

Your insurance under Part 2 of the Rules, professional indemnity insurances, is on a claims made policy as described in Rule 3.1.

### 2.0 Insured Risks and Services

#### 2.1 When you provide the following services, either directly or through your subcontractors:

insured services description to be agreed

you are insured (unless otherwise stated) under Part 2 of the Rules, professional indemnity insurances, for:

liability for negligent performance	Rule 2.1 (a)
liability for fraudulent acts of employees	Rule 2.1 (b)
liability for libel, slander etc	Rule 2.1 (c)
liability for loss of documents	Rule 2.1 (d)
liability for breach of warranty of authority	Rule 2.1 (e)
liability as an unintentional principal	Rule 2.1 (f)
liability of principals attaching to agents	Rule 2.1 (g)
liability to authorities	Rule 2.1 (h)
damages	Rule 2.2
costs	Rule 2.3

subject to the exclusions and qualifications Rules 3 and 13

#### 2.2 You are not insured for any risk arising under Part 3 of the Rules, cargo and related liabilities

#### 2.3 Under part 4 of the Rules, ancillary insurances, you are insured (unless otherwise stated) for:

additional legal expenses insurance and debt collection	Rule 10	NOT INSURED
discretionary insurance	Rule 11	all insured services
loss of commission	Rule 12	NOT INSURED
cash in transit/money	Rule 12	NOT INSURED
subject to the exclusions and qualifications	Rule 13	

3.0 Limits of liability

Subject to Rule 1.6:

3.1 Your general limit of liability each occurrence is: USD xxx

4.0 Deductibles

Subject to Rule 1.5:

4.1 Your general deductible each occurrence is: USD xxx

5.0 Other terms and conditions

- (a) Notwithstanding the provisions of Rules 3.1 and 9.1, the Club shall not be liable for any claim notified during the period of insurance if the act, omission or circumstances giving rise to the claim occurred prior to period of insurance/date to be agreed.
- (b) You are insured for your liability and costs arising out of the breakdown or malfunction, by virtue of a failure in electronic date recognition, of any computer programme, system, network, software or equipment, but only to the extent that you can evidence that you have taken adequate steps to ensure that your equipment and/or any equipment for which, although not in your possession or ownership, you may be responsible under the terms of any contract with a principal or other party, is in all material respects compliant. The Directors' decision as to what shall constitute a valid claim in these circumstances shall be final.

## 6.0 Joint Members

Subject to Rule 15 the following firms are noted as Joint Members:

There are none.

## 7.0 Claims notification

Subject to Part 6 of the Rules, all notifications of claims to be made to:

International Transport Intermediaries Management Company Ltd  
90 Fenchurch Street  
London EC3M 4ST  
Tel: +44 (0)20 7338 0150  
Fax: +44 (0)20 7338 0151  
Email: [ITIC@thomasmiller.com](mailto:ITIC@thomasmiller.com)

## 8.0 Price

Per Annum USD xxx

Subject to Rules 20.1 and 20.2  
Being 100% of the advance premium.

Please note that the price for the insurance does not include premium tax, stamp duty or any other charges, including bank charges. If applicable, these will be for your account.

## 9.0 Payment Terms

Payment must be made within 30 days of the debit note date unless otherwise agreed in writing by the Managers.

[International Transport Intermediaries Club Ltd](#), 90 Fenchurch Street, London, EC3M 4ST  
Tel +44 (0)20 7338 0150 Web [www.itic-insure.com](http://www.itic-insure.com) Email [ITIC@thomasmiller.com](mailto:ITIC@thomasmiller.com) Twitter [@ITICLondon](#)

Signed on behalf of the Managers,  
International Transport Intermediaries Management Co Ltd



Date





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International Transport Intermediaries Club Ltd

## Complaints procedures

We are dedicated to providing you with a high quality service and we want to ensure that we maintain this at all times. If you feel we have not met your expectations please first write to your insurance broker or intermediary, if any.

In the event that you remain dissatisfied, please contact:

The Claims Director  
International Transport Intermediaries Management Co Ltd  
90 Fenchurch Street  
London, EC3M 4ST  
United Kingdom

Tel: + 44 (0) 20 7338 0150

Fax: + 44 (0) 20 7338 0151

Email: [ITIC@thomasmiller.com](mailto:ITIC@thomasmiller.com)

In the event that you wish to pursue matters further, we refer you to [Rule 28 – Disputes and Differences](#).

If you are a member based in the United Kingdom or elsewhere you may be able to refer this matter to the Financial Ombudsman Service. Their contact details are as follows:

The Financial Ombudsman Service  
South Quay Plaza  
183 Marsh Wall  
London  
E14 9SR

Help line: 0845 080 1800 Switchboard: 020 7964 1000

Website: [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

Email: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)

Following this complaint procedure does not affect your rights to take legal action.

Please also go to our website at [www.itic-insure.com](http://www.itic-insure.com) and follow the link to Complaints.